

Final Mile Accessorials



(AS) In Home Assembly/Disassembly	Assembly or disassembly service in the home beyond 15 minutes included in the above stated base rate.	\$25 per ¼ hour	
(WA) Warehouse Assembly	This is for assembly of product at the delivery terminal before delivery to the consumer	\$12.50 per ¼ hour	
(US) Unscheduled Assembly	This is a charge for unscheduled or under-scheduled assembly time in the home. This would be in addition to the scheduled assembly time charged for the order.	\$50.00 per order + actual quarter hour charges that apply.	
(RP) Repairs Administration	Repairing manufacturer defects, shipping or concealed damage not the fault of WKSH. WKSH will charge a fee to administer repair activities relating to damaged product.	Cost of the repair + \$35.00 administration fee	Approval Required
(EA) Exact Appointment	An exact time for the delivery per CUSTOMER request, during normal business hours.	\$50.00	Approval Required
(MA) Missed Delivery Appointment	If the consumer missed the pre-arranged delivery window, and did not call 24 hours prior to cancel the delivery, this charge will apply.	Delivery charge plus 50%	Approval Required
(2D) Redelivery	This charge incurred when a second delivery is required (not due to an agent issue) after the original delivery has been attempted and product removed from truck but rejected by the consumer for any reason (example wrong color, too large to fit, etc.)	Original delivery charge plus the second delivery charge.	Approval Required
(SC) Stair/Elevator	Movement of shipment in excess of one level, above or below the buildings entry point.	\$5.00 per carton with a \$15.00 minimum. This fee is per level (if no elevator) or \$15.00 per elevator ride	Approval Required
(PS) Pick Up Service	Pick up at consumer's home and return to delivery terminal. Not in conjunction with a regular delivery occurring at the same time. If a pick up takes place at the same time as a delivery, the total charges will be full price for the delivery, the pick up will be performed at 50%	Normal Delivery Rate Normal Delivery Rate plus pick-up done at 50% of Normal Delivery Rate	P. O. Required
(ST) Storage	A maximum of 30 calendar day's storage per order is offered free or charge. Disposition fees will be charged on the 31 st day at a rate of \$32.00 per calendar day/shipment.	\$0.00 monthly charge per order.	Disposition Option
(DA) Donation	Processing Fee for donating product and providing donation receipt. This is for locations where donation sites are available.	\$50.00	Disposition Option
(RT) Return to Vendor	Product on delivery terminal's dock which needs to be returned to the manufacturer or vendor. If the order is out of the original carton, WKSH will not be responsible for any outbound transit damage.	\$25.00 Handling Out (HO) Packaging at \$.50 per pound, with a \$50.00 minimum - any weight over 300# will be per quote (PK) Return charges are rated as the following unless specified otherwise; Reverse of the outbound 1 st mile rate + fuel + \$95 return administration fee + applicable final mile charges and accessorials.	Disposition Option
(TR) Transfer	Transfer of excess products from one delivery terminal to another delivery terminal to fulfill a new CUSTOMER order. If the order is out of the original carton, WKSH will not be responsible for any outbound transit damage.	\$25.00 Handling Out (HO) Packaging at \$.50 per pound, with a \$50.00 minimum - any weight over 300# will be per quote (PK) Transfer charges are rated as the following unless specified otherwise; Reverse of the outbound 1 st mile rate + fuel + \$95 return administration fee + applicable final mile charges and accessorials.	Disposition Option
(DS) Disposal	Disposal Fee for disposal of product and providing disposal document.	\$50.00 per order (subject to amount or type of items being disposed). Mattresses will be charged \$60.00 per mattress.	Disposition Option
(PK) Packaging	Packaging for re-shipment If out of original carton, WKSH will not be liable for damages during transport.	.50 per pound, with a \$50.00 minimum - any weight over 300# will be per quote.	
(HO) Handling Out	This applies to preparing and handling orders not being delivered.	\$25.00 per order.	
(HI) Handling In	This applies only if an order is not delivered.	\$25.00 per order.	
(PI) Product Inspection	This applies only if an order is not delivered and inspection has already taken place.	\$25.00 per order	
De-palletization	WKSH requires that all product be non-palletized when shipping an order unless specified otherwise. In the instances where product is palletized upon receipt into a terminal, a per piece	\$5.00 per piece Maximum \$30 per pallet up to 10 pieces. \$3.00 per piece thereafter	

<p>(O1) Oversized Item 300# - 450#</p> <p>(O2) Oversized Item 451# - 600#</p>	<p>Any single piece item that is over 300 pounds in weight. This is to cover the additional manpower or equipment required to handle the overweight item.</p> <p>Any single piece item that is over 450 pounds in weight. This is to cover the additional manpower or equipment required to handle the overweight item.</p>	<p>\$75.00 for any item weight 300# - 450#</p> <p>\$150.00 for any item weight 451# - 600#</p> <p>\$75.00 additional per 150# increase in weight thereafter</p>	<p>Applies to Premium, Standard, Room of Choice and Threshold Service Levels</p>
<p>(XM) Oversized Item 250# - 400#</p> <p>(XM) Oversized Item 400# - 550#</p>	<p>Any single piece item that is over 250 pounds in weight. This is to cover the additional manpower or equipment required to handle the overweight item.</p> <p>Any single piece item that is over 400 pounds in weight. This is to cover the additional manpower or equipment required to handle the overweight item.</p>	<p>\$60.00 for any item weight 250# - 400#</p> <p>\$120.00 for any item weight 400# - 550#</p> <p>\$60.00 additional per 150# increase in weight thereafter</p>	<p>Applies to Basic Service Level</p>
<p>(SP) Special Request</p>	<p>Special requests on behalf of the customer, not covered in any of the above categories.</p>	<p>Quoted as required.</p>	<p>Approval Required</p>